

Experience

Deputy University Librarian: University of California, Santa Barbara, 2012-

Provides leadership and oversight of Library activities associated with promoting overall Library effectiveness through the collaborative development of human, financial, and organizational capacity and serves as the proxy for University Librarian with requisite authority to address Library issues and decision-making (oversight for about 130 career employees and 3 direct reports; about \$23 million in annual expenditures; participated in a planning and implementation of a building project of \$83 million).

University Librarian (Interim): University of California, Santa Barbara, 2017-2018; 2024-2025

Provides leadership and oversight for all Library activities, programs, and services (oversight for about 130 career employees and 8 direct reports; about \$23 million in annual expenditures; managed renovation projects ranging from \$100 thousand to \$2.5 million).

Associate University Librarian for Personnel, Administration, and Planning (Interim): University of Hawaii at Manoa Library, 2010-2012.

Responsible for budget, personnel, planning, assessment, facilities, gift management, grant coordination, and staff training (oversight for about 125 career employees and 6 direct reports; about \$19 million in annual expenditures; participated in multiple renovation and building projects that varied in scope and costs of up to \$55 million). Provided oversight for coordinating outreach and development efforts. Provided oversight for Systems [department responsible for UH System-wide support for the integrated library system and the discovery layer, Primo], Preservation, University Archives & Manuscripts, and the Industrial Relations Center [the state archive of labor relations board rulings and related documentation]. Served as the acting University Librarian as needed.

Assistant to the University Librarian: University of Hawaii at Manoa Library, 2007-2010.

Delegated authority for budget, building management, grant coordination, fund-raising, outreach, and planning (about \$19 million in annual expenditures).

Catalog Librarian: University of Hawaii at Manoa Library, 2006-2007.

Provided original and complex copy cataloging of various formats for South and Southeast Asian materials in vernacular and Western European languages in accordance with national standards. Head, South Asia Section: University of Washington Libraries, 2000-2004.

Managed the South Asia Section; responsible for overall collection development and information resource management in a manner consonant with the needs of the academic programs; for provision of general and specialized reference service and user education; for maintaining communications with faculty and staff of the Department of South Asia Studies and the South Asia Center and Program about matters affecting the Libraries area studies resources; cataloging and maintaining the South Asia receipts; for hiring, training and supervising staff and students in the Section; for establishing and implementing Section policies; and for maintaining communications with other Library units. Additionally, served as the Buddhist Studies selector for the UW System and the Tibetan Collection coordinator in the East Asia Library.

International Studies Cataloging Librarian: University of Washington Libraries, 1995-2000.

Provided original and complex copy cataloging of various formats for South and Southeast Asian materials in vernacular and Western European languages in accordance with national standards (CONSER, BIBCO, Dublin Core, etc.). Additionally, served on the Cataloging Division Management Team and as Personnel Coordinator; managing the work of the Division and supervising the International Studies Cataloging Section.

Education

University of Hawaii at Manoa:

Doctoral course work in International Strategic Management, 2011-2012. Masters of Human Resource Management, 2009.

University of Washington:

Masters of Library & Information Science, 1995.

Southern Illinois University at Edwardsville:

Bachelor of Arts (major in Philosophy; minors in Psychology and History), 1990. Awarded Presidential Scholarship for academic achievement.

Contributions to the University of California

eScholarship Advisory Council, Co-chair, 2025-

Council of University Librarians, 2017-2018; 2024-

Fund Code Structure Exploratory Group, Chair, 2025-

Direction & Oversight Committee, 2019-2024; Vice-Chair/Chair-Elect,

2021-2022; Chair, 2022-2024; Past Chair, 2024;

Liaison with Systemwide Integrated Library System Governance Committee, 2020-2022:

Liaison with Systemwide Print Collection Management Strategy Working Group, 2021-2023.

Administrative Services Advisory Group, 2012-2024; Chair, 2014-2017. Systemwide Integrated Library System Governance Committee, 2020-2022. Taskforce on the Librarian Series Definition, 2015.

Systemwide Library Facilities Board, 2017-2018; 2022-Systemwide Library Facilities Workplan Subgroup, 2025-

UC/LX – Management Team, collective-bargaining team, 2012-2013; 2017-2018; 2023-2024.

Contributions to the UC Santa Barbara

UCSB Faculty Senate, 2017-2018, 2024-Committee on Library, Information, & Instructional Resources, 2017-2018, 2024-

Enterprise Technology Services, IT Internship Program Implementation Group, 2020-

Emergency Operations Committee, 2015-

Chancellor's Sustainability Committee, 2017-2018, 2024-2025

COVID Operations Team, campus response team, 2020-2023.

Enterprise Technology Services, IT internship program taskforce, 2019-2020.

General Catalog Committee, course catalog team, 2018-2020.

Campus Strategic Advisory Committee, 2014-2019.

Information Technology Council, 2015-2018.

Contributions to the UCSB Library

Space Planning Committee, 2013-

Reactivation Planning Group, library response team during COVID pandemic, Co-chair, 2020-2021.

Community-Led Open Publishing Infrastructures for Monographs, Governance Working Group, 2019-2020.

Alma/Primo Steering Group, Convener, 2016-2020.

Workforce Needs Assessment Steering Group, 2016-2017.

Taskforce to Design the Research Commons in the Library, Chair, 2015.

Contributions to the University of Hawaii

Manoa International Education Committee (Manoa Chancellor's Office), 2010-2012.

Steering Committee for Homecoming (Manoa Chancellor's Office), 2008-2010.

Hawaii Voyager Users' Group, Executive Board, 2007-2010; President, 2008-2009.

Student Conduct Committee (Manoa Faculty Senate), 2007-2010.

Contributions to the University of Hawaii at Manoa Library

Library Assessment Committee, Chair, 2009-2012.

Library Forum Committee, 2007-2010.

Library Senate
Executive Board, 2007-2008.
Staff Development Committee
Chair, 2007-2008; Treasurer, 2008-2010.

Planning Logistics Team, Team Leader, 2007-2008.

Contributions to the University of Washington Libraries

Strategic Planning Team, 1999-2004; Chair, 2001-2003; Past Chair, 2003-2004.

Association of Librarians of the University of Washington, 1995-2004.

Executive Board, 2002-2004.

Legislative Committee, 1999-2004.

Preservation Advisory Committee, 2000-2004.

Universal Library Delegation, UW delegate, 2003.

Cataloging Policy Committee, 1997-2001.

Metadata Implementation Group, 1997-2000.

Task Force on Collection Development Policy for Internet Resources, 1999.

Web Content and Migration Sub-committee, 1998.

Technical Services Process Improvement Steering Committee, 1996-1997.

Contributions to the Profession

Association for Asian Studies, 1994-Committee on South Asia Libraries and Documentation, 1995-2010; Chair, 2000-2002. Asia Libraries Liaisons Committee, 2000-2004.

Beta Phi Mu Scholar Series Editorial Board, 2016-

American Library Association, 1994-

Association for College and Research Libraries, 1994-2020.

Library Administration and Management Association, 1994-2020.

President's Planning Committee, 2014-2015.

Board, 2013-2014.

Library Organization & Management Section

Executive Committee, Vice-Chair/Chair-Elect, 2012-2013;

Chair, 2013-2014; Past-Chair, 2014-2015.

Nomination Committee, Chair, 2010.

Organizational Theory & Practice Committee, 2008-2012;

Chair, 2010-2012.

Organization Development Discussion Group,

Co-facilitator, 2008-2010.

American Institute of Architects / American Library Association

Library Building Awards, Juror, 2016-2017

Association for Library Collections & Technical Service, 1994-2010.

Committee on Cataloging: African and Asian Materials,

South Asia Specialist, 1998-2002, 2006-2010; Chair, 2000-2002.

South Asia Microform Project, Center for Research Libraries, 2000-2004. Executive Committee, 2000-2002.

Presentations, Publications, etc.

"Developing a data-driven approach to library organizational development", panel, Camp ER&L - 2022 Virtual Conference

"Pathways to OA", co-authored an analysis of multiple, open-access strategies, Council of University Librarians, 2018.

https://libraries.universityofcalifornia.edu/about/initiatives/scholarly-communication

- "Approaches to Catalyzing Stakeholders During Library Transformations", Presenter, panel on planning in academic libraries, *Society for College and University Planning Annual, International Conference*, Washington, D.C., 2017.
- "Organizational realignment", Presenter, panel on reorganizations in academic libraries, Librarian Association University of California Assembly, Riverside, 2014.

- "Hamilton Library: CSI", Presenter, panel on collection security and book theft Annual Meeting of the American Library Association, Dallas, 2012. Hawaii Library Association Annual Conference, Honolulu, 2011.
- "Negotiation Tips for Freshly-Minted Librarians", Presenter, roundtable on HR, Hawaii Library Association Annual Conference, Kaneohe, 2010.
- "Communications at the Crossroads", Presenter, panel sponsored by the Library Leadership, Administration & Management Association at the *Annual Meeting of the American Library Association*, Washington, D.C., 2010.
- Hawaii Users Group Meeting, Program Committee, annual meeting sponsored by the Hawaii Voyager Users Group, Honolulu, 2008-2010.
- "I'm a Leader, I'm a Follower: Middle Management Theory and Practice", Program Committee, sponsored by the Library Leadership, Administration & Management Association at the *Annual Meeting of the American Library Association*, Chicago, 2009.
- "The Year of the Horse: Best Practices in the Conversion to Pin-yin", Chair, Program Committee, sponsored by the Committee on Cataloging: African and Asian Materials at the *Annual Meeting of the American Library Association*, Atlanta, 2002.
- Asian Materials Cataloging Seminar, sponsored by the Library of Congress, Program Committee, San Diego, 2000; Instructor, Boston, 1999.

On-going Professional Development

Lean Six Sigma certification, UCSD Extension, Santa Barbara, 2019.

UCLA Senior Fellows, immersion program on academic library leadership, Los Angeles, 2018.

UCSB Library

- "Us and Me—organizational culture and individual motivation", a workshop facilitated by Margaret Driscoll, 2018.
- "Identifying High Potentials", workshop facilitated by Maureen Sullivan and Margaret Driscoll, 2017.
- "The Power of Perspective", workshop facilitated by Kathryn J. Deiss and Melanie Hawks, 2016.
- "Learning Everywhere, Learning Always", workshop facilitated by Michael Stephens, Santa Barbara, 2013.

University of California

- "Implicit Bias Training", on-line series, 2018.
- "Crucial Conversations", workshop, Santa Barbara, 2017.

"Management Development Program", conference, Irvine, 2014.

"Management Development Program", series of workshops, Santa Barbara, 2013.

Association of College and Research Libraries / Harvard Graduate School of Education "Leadership Institute for Academic Librarians", workshop, Cambridge, 2012.

Association for Research Libraries

"Return On Investment (ROI) — Lib-Value Workshop", Washington D.C., 2010.

"Library Leadership for New Managers", series of workshops, Washington D.C., 2003.

"Facilitation Skills Institute", series of workshops, Seattle, 1999.

University of Hawaii, Matsunaga Institute for Peace

"Designing Deliberative Dialogues", workshop, Honolulu, 2008.

University of Hawaii, Office of Research Services

"Grant and Contract Certification Program", series of six workshops, Honolulu, 2008.

Hawaii Department of Human Resources Development

"Managing the Multi-Generational Work Force", seminar facilitated by Beth Terry, Honolulu, 2008.

Association of College & Research Libraries

"Using Organizational Development to Create a Work Place of Choice", workshop, Philadelphia, 2008.

University of Washington, Training & Development

"Performance Management and Evaluation", workshop, Seattle, 2000.

"The Neutral Zone: Managing Transitions", workshop facilitated by William Bridges, Seattle, 1999.

"Creating a Learning Organization in Higher Education", workshop facilitated by Sam Magill, Seattle, 1997.

"Making Decisions Together", workshop, Seattle, 1997.

Supervisory Skills certificate, series of workshops, Seattle, 1996.